

## EMD Cross-Connection Control Program e- Bulletin

The Sacramento County Environmental Management Department (EMD) Cross-Connection Control Program e-Bulletin provides you with regulatory trends and program updates. This information is also available at: <http://www.emd.saccounty.net/EnvComp/WP/CrossConnection.html>

### Cross-Connection Control Program Portal (Portal)

On September 4th, 2013, EMD's new Portal celebrated its 1-year anniversary. An overwhelming 97% of all test reports are submitted through the Portal, speaking to the ease of use and improved level of customer service. For additional information and updates regarding the Portal, please visit <http://www.emd.saccounty.net/EMDportal.html>

In recognition of this novel technology, EMD received two prestigious national awards. First, Decade Software granted EMD the "Adopting Technology to Advance Agency Operations" Award. The competition for this award consisted of environmental programs that use Decade Software throughout the United States. Second, The National Association of Counties (NACo) granted Sacramento County EMD the 2013 Achievement Award for its innovative approach to County administration and management.



### EMD Tester Registration Renewal Process

As a reminder, annual tester registration renewals are completed on-line using the Portal. Make sure you have electronic copies of both your field test kit calibration report and your American Water Works Association (AWWA) Backflow Tester certificate available, both are required to be updated in our system as part of the renewal process.

### Public Backflow Tester List

Effective January 1, 2014, the public list will be limited to testers who use the Portal. The Portal allows you to electronically submit test results to EMD once you have created a portal user account. This streamlined process eliminates the need for you to submit paper report forms to EMD, and provides your customers with a printable confirmation report showing that EMD has received the report.

### Backflow Assembly Theft

EMD works with law enforcement and local water agencies to help ID recovered stolen backflow devices or plumbing fixtures and locate their owners. Last month, a local elementary school was the latest victim of metal theft, leaving the school without water the following Monday morning. Soon after the theft, EMD received a call from the Sacramento Police Departments' metal theft task force asking for any information we might have on recently recovered stolen water meters. When EMD shared the photos and serial numbers with various water agencies, City of Sacramento Water Department staff were able to ID the meters as those stolen from the elementary school. This collaborative approach helped locate the metal theft victim and link the thieves to the crime.

Property and business owners can take several preventive measures to reduce their chance of being the next metal theft victim including caging their assemblies, or painting them to reduce their scrap value. For more information about preventing theft – call EMD at 875-8400, or click on [CrossConnection@saccounty.net](mailto:CrossConnection@saccounty.net) To report a theft, contact local law enforcement.